

NHS Cumbria CCG Governing Body	Agenda Item
17 April 2014	13

North Cumbria Programme

Exec Summary/Purpose of report:

The purpose of this report is to inform Governing Body members about the establishment of the North Cumbria Programme, including its objectives and governance arrangements.

In December the Governing Body received a report on the process for developing two year operational and five year strategic plans. This included an account of the work agreed by the Cumbria Health and Care Alliance to develop short to medium term 'stabilisation' plans, and longer term 'transformation' plans, to enable a higher quality service offer within a context of lower resources. There is a commitment that organisations that form the Alliance will work together to ensure alignment across the organisational plans and the CCG plan will be the collective five year plan for the Cumbria Local Health Economy, due to be submitted to NHS England on 20 June 2014.

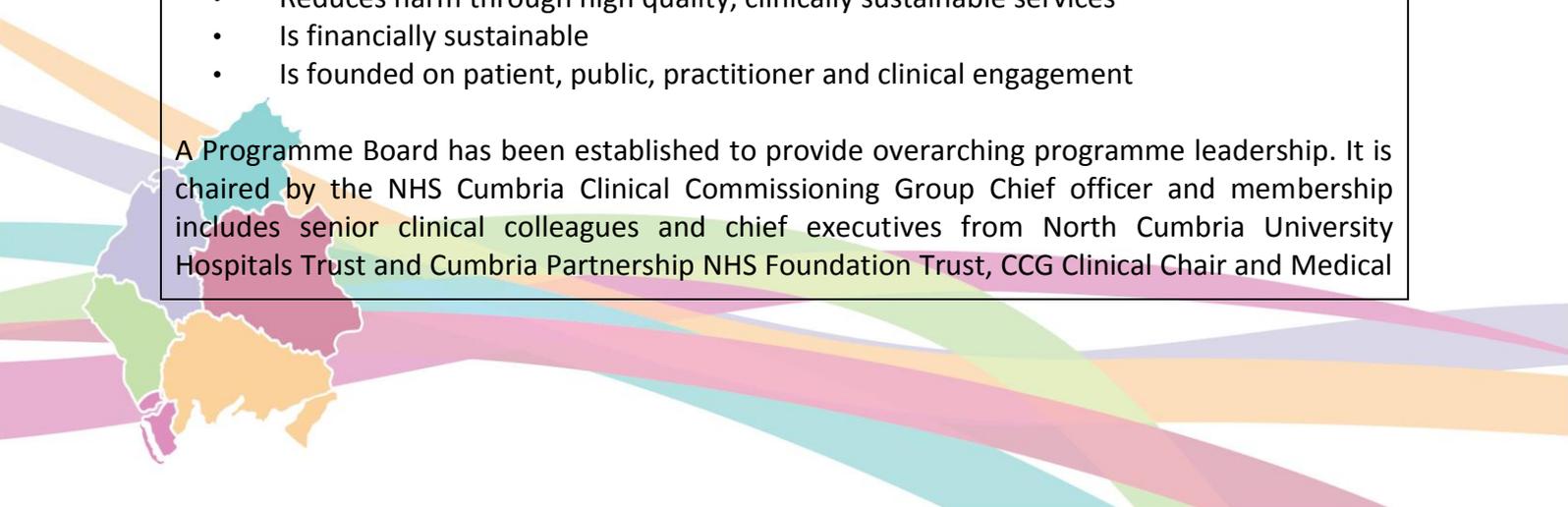
The development of the collective five year plan is underpinned by a number of workstreams including the Better Care Together process in south Cumbria and Lancashire North, cross Cumbria specific workstreams for example children's services, and establishing the Cumbria Learning and Improvement Collaborative and joined up clinical informatics.

In North Cumbria, a workstream has been established which is analogous to Better Care Together and has formalised the work of the north Cumbria Clinical and Strategic Leaders Group, into the North Cumbria Programme.

The objective of the programme is to bring together a range of partners with a north Cumbria focus to develop a strategy for the North Cumbria health and social care system which:

- Reduces harm through high quality, clinically sustainable services
- Is financially sustainable
- Is founded on patient, public, practitioner and clinical engagement

A Programme Board has been established to provide overarching programme leadership. It is chaired by the NHS Cumbria Clinical Commissioning Group Chief officer and membership includes senior clinical colleagues and chief executives from North Cumbria University Hospitals Trust and Cumbria Partnership NHS Foundation Trust, CCG Clinical Chair and Medical



Director, County Council Corporate Director, Adult and Local Services and Assistant Director Adult Social Care, NHS England Cumbria, Northumberland, Tyne and Wear Area Team: Director and Medical Director, senior representative from North West Ambulance Services. The Chief Executive of Healthwatch is a member of the Board to provide oversight and ensure that robust and credible engagement and consultation takes place with the public.

The work of the North Cumbria Programme Board will be underpinned by the following principles:

Programme Board members are committed to this work as a collective endeavour, acting in the best interests of the local population

The programme will focus on achieving system wide solutions, that will be delivered by successful and sustainable organisations

The work of the programme will be characterised by effective engagement and involvement, working with patients and the public and wider stakeholders throughout.

In common with the Alliance, the Programme Board is not a formal subcommittee of any of its constituent members and therefore does not have formal accountability to a statutory organisation within Cumbria. It has been agreed that the role of board members is to hold each other and their organisations to account for the delivery of the programme and decisions made by the Programme Board will be in the form of recommendations to the organisations represented on the board.

The programme board has met three times in February, March and April.

The work of the programme is carried out through four workstreams which are accountable to the Programme Board:

- planning group, which is responsible for coordinating the activity of the programme,
- primary care communities,
- hospital services consolidation and
- communication and engagement.

Each work stream lead will be responsible for ensuring that their work addresses workforce, informatics, travel and estates implications.

The programme is supported by a Programme Office, including a Programme Coordinator, Programme Communications Lead, administrative and external support.

In addition, the programme receives support through the intensive planning support to challenged health economies which has been nationally procured by the national commissioning and regulator organisations of Monitor, NHS England and NHS Trust Development Authority and is being provided in Cumbria by Price Waterhouse Cooper (PwC). This support will provide extra capacity, skills, knowledge and will also challenge us to think differently and to be open to new approaches. In particular for north Cumbria, the PwC input offers a way of accelerating the clinical discussions that need to continue from previous planning and strategy development, to contribute to the five year strategic plan for Cumbria to be submitted in June 2014.

As part of this planning, the board has agreed to a wide ranging engagement programme with stakeholders as the views of the public, the third sector and other organisations is vital to ensure services are delivered that are financially sustainable, safe and of good quality.

It is planned that during April and May 2014 representatives from the NHS will be attending existing meetings of local councils and community groups and holding road shows in towns and villages across the area. There will be large events to engage the community and voluntary sector and independent research through a series of focus groups. Survey work will also take place with patients and carers to understand better their experience of travelling between home and hospital and between hospitals. All feedback received will be used to help inform the five year NHS plan.

The road shows are being organised in conjunction with Healthwatch Cumbria and so far the following have been confirmed:

Wed 16 April – 10am to 2pm	Market, Pow Street Workington
Thurs 17 April – 10am to 2pm	Market, Criffle Street, Silloth
Sat 26 April – 10am to 1.30pm	Farmers' Market, Brampton
Fri 2 May – 10am to 2pm	Farmers' Market, English Street, Carlisle
Thurs 15 May 10am to 2pm	Moot Hall Area Market, Keswick
Sat 17 May – 10am to 2pm	Market Place, Whitehaven
Tues 20 May – 10am to 2pm	Farmers' Market, Clock Tower, Penrith
Mon 26 May 10am to 2pm	Plant Market, Wilkinson Car Park

Events are still to be arranged at Maryport and Wigton. Also, following the launch of the engagement activity and requests received from local councillors, additional events are being arranged in Copeland.

Letters have also gone to the county, district and town and parish councils to offer to meet with councillors and officers.

During the engagement activity, there will be discussions about the challenges around sustaining long term safe and sustainable services at West Cumberland Hospital and Cumberland Infirmary, including emergency, maternity and paediatric services. These discussions will include consideration on the one hand of delivering care closer to home and on the other of making sure that when specialist care is needed this is provided in the safest place, where the right levels of expertise and back-up services are available.

It is hoped that the engagement exercise will help the organisations to understand better what more can be done to help people to stay well and when they do become ill, to reduce dependence on hospital services by providing more care closer to where they live. The organisations also want to understand better how to make the best possible use of community hospitals and other local health facilities.

The organisations are stressing that no permanent changes can be made to services without formal public consultation.

Key Issues & Recommendations:

The timescale for producing the five year strategic plan is challenging (by 20 June 2014) and the establishment of North Cumbria Programme is critical to ensure that the Cumbria wide plan reflects the whole system challenges and potential solutions for north Cumbria and that this complements the Better Care Together planning in the south of the county.

Actions required by members:

The Governing Body is asked to receive this report and endorse the approach taken in North Cumbria to support the development of the Cumbria-wide 5year strategic plan.

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