

NHS Cumbria CCG Governing Body	Agenda Item
17 April 2014	15

Quality and Safety Report

Exec Summary/Purpose of report:

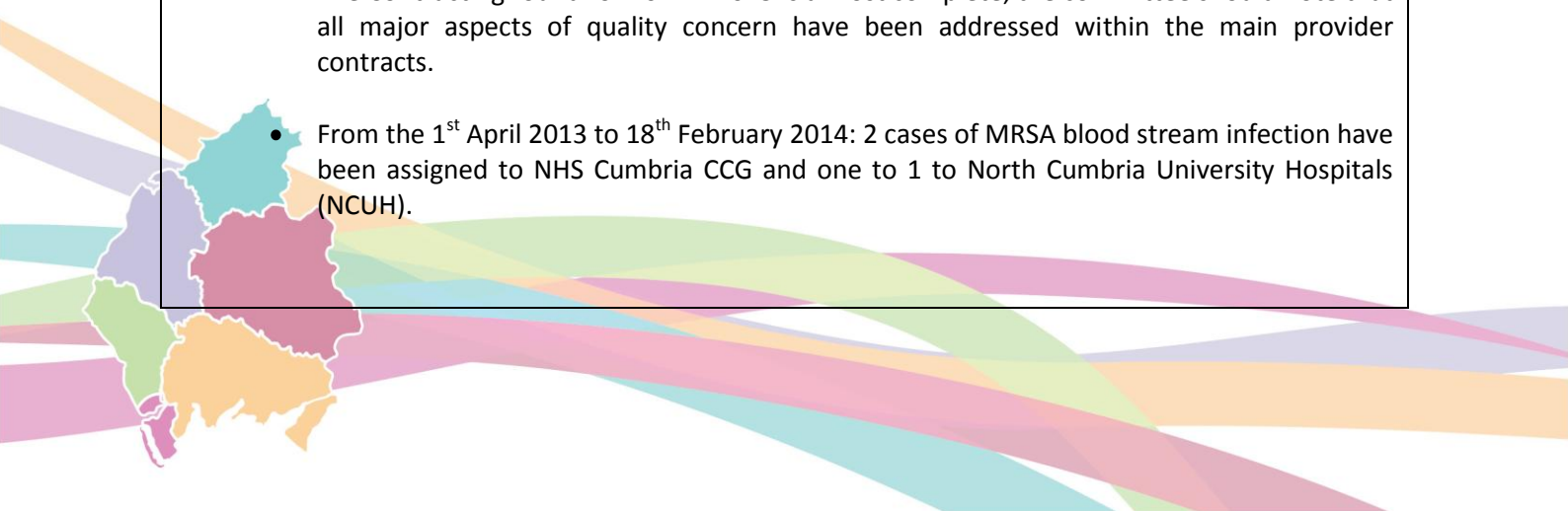
The purpose of this report is to provide the Governing Body with a summary of serious incidents, complaints, quality concerns, Safeguarding, and Infection prevention and control.

A significantly larger report is provided to NHS Cumbria CCG Quality Outcomes and Assurance Committee, who are tasked with providing a detailed response and to seek assurance on the quality issues in healthcare commissioned by NHS Cumbria CCG for the population of Cumbria. This includes information on specific issues which cannot be reported in public where they are potentially individual patient identifiable and would breach confidentiality if reported.

As such, this report is a summary of the key points and action taken.

Key Issues & Recommendations:

- The CCG Quality and Safety Team have undertaken a Rapid process improvement workshop with specific reference to meetings and Reports. As such the systems and processes involved in the quality reporting system has changed.
- Discussion has taken place with relevant individuals at the three main Providers with regard to the outcomes of the RPIW workshop. Agreements are in place for CPFT to provide the CCG with all relevant information, a further meeting is planned for WC 31st March to finalise the plans.
- The SIRMS system has now moved into its pilot phase. 7 Practices have been identified as pilots, and have been set up to input their concerns directly onto the database. A training manual has been provided, and personal training will be taking place soon.
- The Contracting round for 2014 – 2015 is almost complete, the committee should note that all major aspects of quality concern have been addressed within the main provider contracts.
- From the 1st April 2013 to 18th February 2014: 2 cases of MRSA blood stream infection have been assigned to NHS Cumbria CCG and one to 1 to North Cumbria University Hospitals (NCUH).



- From the 1st April 2013 to 18th February 2014 NHS, Cumbria CCG has a total of 165 attributed cases of CDI. The yearly trajectory is 148.
- There have been three unexpected deaths reported by CPFT in February and March 2014.
- There have been 6 pressure ulcers reported by CPFT in February and March 2014
- The most common type of serious incidents reported by CPFT are unexpected deaths of patients and pressure ulcers.
- There have been two pressure ulcers reported by NCUHT in February and March 2014
- The most common types of serious incident reported by NCUHT continue to be delayed diagnosis and slips/trips/falls.
- There have been two patients who were harmed due to a slip trip or fall at UHMBFT.
- The most common types of serious incident reported by UHMBFT are Maternity, Falls and Pressure Ulcers.

Actions required by members:

To NOTE the contents of this report.

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