

Tablecloth 2

What is important when your child is in hospital?

Currently –
misunderstanding about
how it is going to work –
SSPAU.

Public needs to be
educated – so they
understand how the SSPAU
is going to work.

Trusts + CCG needs to
enter awards – say what
we are good at. Be proud
and bigging up what we
do. What are the good
stories?

Playroom – toys.

Telehealth – use Skype.
Why do we have to
physically visit?

Challenge if you have a
child in hospital and other
children at home.

Follow up treatment can
be done from home /
hospital – e.g.
burns/dressings.

Need to be smarter about
transferring back to WCH
from Carlisle. Follow up
outpatients appointments
shouldn't be in Carlisle.

Confident that children are getting the right treatment at the right time by the right people.

Transport to hospital and public hospital.

Need to be able to support them in hospital.

Dismal roads.

Family need support, not just the child.

Confidence that going to the west is the right place to go.

Not physically possible to have a child in hospital and one in St. Bees.

Family with child, for reassurance.

Pleasant scenery and place.

Plenty staff.

What does being in hospital mean for a child?
People are currently confused; they think that A&E or similar service are disappearing because services are changing.

Family supposed to get to hospital.