

WORKING TOGETHER STEERING GROUP
NOTES OF THE CHILDREN'S WORKING GROUP
Thursday 2nd November 2017, 10.00
Age UK Bradbury Centre, Oxford Street,
Workington, CA14 2AL

Present: Eleanor Hodgson (**Chair**) (EH)
Eve Atkinson (EA)
Julie Clayton (JC)
Sue Hannah (SH)
Christine Harrison (CH)
Nicola Jackson (NH)
Deb Lee (DL)
Richard Metcalf (RM)
Viv Stucke (VS)
Lindsey Ormesher (LO)
Georgina Ternent (GT) (on the phone)

CWG/013 Welcome and apologies

EH welcomed everyone and went through apologies.

CWG/014 Notes from last meeting

It was agreed that the notes reflected the meeting.

CWG/015 Leadership of the group

EH raised the issue of the group being chaired by someone from outside the NHS – and will continue to do so – no volunteers at this time. Volunteers welcomed!

CWG/016 Update from last Working Together Steering Group Meeting

JC gave a brief update on the last WTG Steering Group and the difficulties involved with new people attending at every meeting. It had been a difficult meeting, so were now looking at how best to take things forward so they are forward looking and constructive.

CWG/017 Engagement Work & Key Contacts

NJ gave an update on the development of the grid of key contacts that has been developed with a view to both increasing the membership of the group and creating a virtual group to enable more people to feed into the discussions. Contact has been made with the majority on the grid and the feedback has been very positive. JC suggested asking those on the grid to identify others who may also be interested to extend it further.

DL suggested a workshop type session in the new year with a wider audience to gather feedback and promote the group more, linked to the prevention agenda. Suggestion of looking at who had been involved in the Health Builders to see if they wanted to get involved which can be done by the CCG.

CWG/018 Feedback on the 3 Priority Areas Identified

i. The Whole System Asthma Pathway

NJ gave an update on the work that has been undertaken since the last meeting. CHoC is training its doctors on the pathway; Public Health is working with schools; Community nursing teams have nurses with special interest; Active Cumbria is looking at asthma and exercise which will include information for children written by children, information for parents and information for coaches and school leaders.

RM is approaching major local sports clubs to identify anyone with asthma who would be interested in getting involved.

Maryport Breathe Easy group had a young people's group who might be interested in doing some art work.

It was agreed to ask the virtual group if anyone was aware of anything else happening for children with asthma.

NJ confirmed that all aspects of the pathway were progressing. Still waiting for confirmation from Newcastle (and sharing our leaflets back with them) about using their material and a paediatrician is providing training for GPs and nurses.

ii. SSPAU/Inpatient Ward

Lots of development ongoing, currently developing operational processes in line with national standards. NJ has met with ward managers on how to engage children and families as they go through the unit quite quickly so are difficult to engage.

Ideas include: a visual display like a washing line with pyjamas – tops for the good things pants for the not so good. Patient experience do survey everyone who goes through using either a paper based or web based survey. Also using patient stories to ensure the voice of the child and family is heard.

GT mentioned that the STP work stream on Care at Distance is also looking at paper and online versions of patient experience questionnaire and NJ

mentioned the IWGC children's questions that had been developed by children and young people.

New ways of working will be introduced in stages and feedback will be critical during the roll out.

Paediatric audit is normal clinical practice reviewing how children flow through the system – high level thematic information could be shared.

There will also be a co-produced audit but the maternity one has to be done first.

iii. Prevention

As suggested in CWG/017 a wider event in the new year looking at the wider prevention agenda. GT mentioned a new STP group looking at maternal public health, EH is also involved and will ensure everything links together.

CWG/019 Links to Other groups

Telehealth: DL provided feedback– an Institute of Telehealth has been set up at UCLAN which they have linked into and are getting support from the North East. NHSE and CHoC are working on the licence for confidential video link which was developed in Australia (attend Anywhere). There are 6 pilots: Children; Seascale GP Practice; Mental Health; Oncology; Gastro and Outpatients. Currently putting together a business case. The aim is patients could be seen at home, GP Practice, Pharmacy etc.

It was noted that previous work with children suggested there may be some concerns about using technology for health. Detailed work on this still needs to be done.

Recruitment & Retention: JC provided feedback – Rachel Holiday has offered to chair the group. They've been looking at how to support overseas doctors and their families once they come to the area and will be looking to work with NWAS which successfully recruited Polish paramedics.

The group has asked the campaign group to think about changing their page to 'We love and need WCH'. Currently looking at options for a community recruitment video.

Maternity Voices: EH fed back on an email from the group and their confusion about SCBU; there will be a SCBU at WCH with a consultant led unit. Currently looking at breast feeding and some feedback from diabetic mums about poor facilities.

CWG/020 Encouraging Others to Get Involved

Discussed options for virtual group (see CWG/017).

JC provided information about the Child Health App and opportunities for wider circulation. This will be discussed at the next meeting.

CWG/021 Next meetings – including venue discussion

- Thursday Nov 30th - 10-1130am – Ann Burrows Thomas (ABT) Health Centre in Workington

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- Thursday 4 January, 10am-11.30am - ABT
 - Thursday 1 February, 10am-11.30am - ABT
 - Thursday 1 March, 10am-11.30am - ABT
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