

WORKING TOGETHER GROUP  
NOTES OF THE CHILDREN'S WORKING GROUP

Thursday 22 February 2018, 10.00

At Age UK West Cumbria, The Bradbury Independent Living  
Centre, Oxford Street, Workington, Cumbria, CA14 2AL

Present: Eleanor Hodgson (**Chair**)  
Julie Clayton (JC) (**Notes**)  
Ellen Cullen (EC)  
Ann Glazebrook (AG)  
Sue Hannah (SH)  
Ian Hinde (IH)  
Pauline Hoult (PH)  
Nicola Jackson (NJ)  
Deb Lee (DL)  
Viv Stucke (VS)  
Georgina Ternent (GT)

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CWG/036 **Agenda Item 1: Welcome and apologies**

EH welcomed everyone to the meeting.

Apologies were received from Lynsey Ormersher and Richard Metcalfe.

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CWG/037 **Agenda Item 2: Notes from last meeting**

The notes were agreed as an accurate record of the meeting.

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CWG/038 **Agenda Item 3: Update on Child Health App information sharing**

Following discussion it was noted that it would be helpful if there was an information leaflet to promote the Child Health App.

**ACTION:** Kieron Bradshaw to design a business card size Child Health App information leaflet and get a quote to print it.

In relation to the discussion that took place at the previous meeting (4 January 2018), LO will pick up feedback about Public Health alerts before the next meeting.

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CWG/039 **Agenda Item 4: Update on engagement work and key contacts**

Discussion took place about how the group could link better with children, young people and families. The following suggestions were made:

- Link with a year group at a school to discuss social issues and learn lessons
- Look at Cumbria Youth Alliance, particularly their dream scheme, and invite Juan to join meetings.

**ACTION:** IH to chat to Cumbria Youth Alliance to foster links

Conversation took place about what links with children and young people already exist. It was noted that there was a research project going on with 8-10 year olds in Whitehaven, and that links could be provided to the Samuel Lindow research work. It was also noted that young Healthwatch was working with 6th form students. Interest was expressed in young people's views on telehealth.

**ACTION:** Members of the group to look at what links we already have and feedback at the next meeting, including information on who is the right contact and what the group could link to.

**ACTION:** NJ to develop a grid which includes columns for: age group, contact, area, and what will they participate in.

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CWG/040 **Agenda Item 5: Feedback on the three Priority Areas Identified**

**i. The Whole System Asthma Pathway**

NJ provided an update and talked about an upcoming workshop on 23 Feb 2018 with practitioners. An update on the workshop will be provided at the next meeting

Other updates included:

- Filming work was happening with Active Cumbria
- Work to develop further links with schools was being carried out
- Also looking at encouraging people with asthma to play music – singing

Members of the group fed back that this was great work, and it was noted that the CCG would host video clips on their website and share them widely on social media, so that people could find out about it.

It was hoped that the work would convey messages that asthma is scary but you can do things to reduce the risk associated with it. It was also noted that the communications needed to be for young people and for parents.

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**ii. SSPAU/Inpatient Ward**

NJ updated on the four phases of implementation, and explained that the reasons for doing it in that way were around safety and staffing.

It was noted that the first phase would start soon, and that overnight beds at West Cumberland Hospital won't change until phase four.

It was advised that the changes would make the service smarter and quicker for children, and more focused – moving to assessment rather than admission.

EH emphasised that it needs to be done safely and with the right substantive staff, and that timeframes were outlined but were dependent on staffing.

It was advised that teams were currently looking at nurse rotas and patient experience (this is collected real time and in a visual way), and process mapping the data against standards. Information was being collected to help plan and develop the system.

Following discussion it was advised that Cumbria Health on Call are consulted about admissions, and the route of every child that comes in is assessed – protocols are well established.

**iii. Prevention**

It was agreed that Prevention would be linked with the first item at the next meeting.

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**CWG/041 Agenda 6: Links to other groups and feedback to the Working Together Steering Group**

JC gave an update on links to other co-production groups.

**ACTION:** JC to check dates for upcoming KIDs Expo events.

SH presented a survey about co-production, which will gather feedback on how people felt it is working. This may help to develop a toolkit to support people to get involved. The survey can be completed online at the below address:

<https://www.surveymonkey.co.uk/r/healthwatchco-production>

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**CWG/042 Agenda Item 7 : Any Other Business**

There was no other business.

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**CWG/043 Agenda Item 8: Dates and times of next meetings**

The following dates for future meetings were agreed (venues to be confirmed):

- Thursday 5 April 2018, 10.00am – 11.30am
  - Thursday 17 May 2018, 10.00am – 11.30am
  - Thursday 17 June 2018, 10.00am – 11.30am
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