

WORKING TOGETHER STEERING GROUP
NOTES OF THE CHILDREN'S WORKING GROUP
Thursday 28 September 2017, 10.00
Ann-Burrow Thomas Health Centre, South William Street,
Workington, CA14 2EW

Present: Eleanor Hodgson (**Chair**) (EH)
Julie Clayton (JC)
Ella Cullen (EC)
Sue Hannah (SH)
Nicola Jackson (NH)
David Rogers (DR)
Viv Stucke (VS)
Georgina Ternent (GT)
Mary Watters (MW)

CWG/007 **Welcome and apologies**

EH welcomed everyone and we reflected the group was smaller with some key people missing but decided to carry on the work and update the wider group.

CWG/008 **Notes from last meeting**

It was agreed that the notes reflected the meeting.

CWG/009 **Leadership of the group**

EH raised the issue of the group being chaired by someone from outside the NHS – Sue Hannah confirmed she was talking to someone who might be able to do this.

CWG/0010 **Update from last meeting (attachment) - Patient Segments – engagement work and key contacts, identifying leads for each segment**

Patient Segment work – this was to identify the groups, individuals and organisations that should be feeding into the work. There were lots of suggestions and the grid will be updated with names, and contact details (some of which will be provided by members of this group). The named people will be contacted to explain what we are doing – this may be by the NHS or by other members of the group – with the intention of encouraging more people to get involved and also to

provide a virtual group that we can share information with and ask for feedback from. Grid to be updated for next meeting.

CWG/0011 How will the working group link with service users?

We talked about links with service users and the importance of current service users and their families being involved. NJ confirmed that there are patient stories being gathered, and sessions with specific children groups being planned. There is also a lot of ongoing work with staff on the Children's Ward at Carlisle and Whitehaven to help shape the service and visits to other services. We talked about the importance of feeding back to the wider co-production groups and also to those involved – you said – we did. There will be more information about this at the next meeting.

CWG/0012 How can co-production develop in Children's (service users and families working with professionals) / Encouraging others to get involved and promoting the opportunity

There was talk about developing participation in co-production by demonstrating what is happening and how people can be involved. There is a need for some direct contact to people who may have relevant experience and interest as well as need to explain more widely what it is and how it works. This may be easier when we have something more tangible to demonstrate what co-production can achieve.

There was a discussion about the CAMHS service and how parents can be empowered to ask for more information and detail about decision making. This is out of scope but we could have a further discussion after the next meeting about this issue as people were keen to learn to find out about signposting people to get help.

NJ gave an update on the asthma pathway work, demonstrating how suggestions from the Children's Group had been fed into the planning. There were lots of praise for the engagement with children and their families and for the work that links with the north east. It was felt this was a good example of what co-production could achieve and how it could work as it links with other organisations, patients and staff well. There were some more ideas suggested to NJ who will update at the next meeting.

CWG/0013 Next meetings – including venue discussion

Meetings changed to:

- Thursday November 2nd – 10-1130am above Age Concern on Finkle Street in Workington (near the Ann Burrows Health Centre opp the Carnegie)
 - Thursday Nov 30th - 10-1130am – Ann Burrows Thomas (ABT) Health
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Centre in Workington

- Thursday 4 January, 10am-11.30am - ABT
 - Thursday 1 February, 10am-11.30am - ABT
 - Thursday 1 March, 10am-11.30am - ABT
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