

**NOTES OF TITLE OF THE
WORKING TOGETHER STEERING GROUP**
Thursday 13 July 2017, 18.00
Meeting Room, United Reformed Church, Market Place,
Whitehaven

In Attendance: Richard Pratt (**Chair**)
Alan Alexander (AA)
Tim Bagot (TB)
Catherine Blythe (CB)
Stephen Childs (SC)
Julie Clayton (JC)
Liz Clegg (LC)
Ellen Cullen (EC)
Christina Cuncarr (CC)
Maurya Cushlow (MC)
Jan den Bak (JdB)
Maheshs Dhebar (MD)
Stephen Eames (SE)
Yvonne Fairbairn (YF)
Wendy Forster (WF)
Sue Graham (SGr)
Sandra Guise (SGu)
Christine Harrison (CH)
Celia Heasman (CHe)
Ian Hinde (IH)
Eleanor Hodgson (EH)
Christine Jones (CJ)
Christine Kitchen (CK)
Deb Lee (DL)
Ged McGrath (GM)
Daphne Mercer (DM)
Dinesh Moga (DMo)
Heather Naylor (HN)
Janet Riley (JR)
David Rogers (DR)
Sarah Stephens (SSt)
Sue Stevenson (SS)
Henry Stewart (HS)
Georgina Ternent (GT)
Gillian Troughton (GTr)
Elizabeth Van Oudgaarden (EVO)
Jon Ward (JW)
Christine Wharrier (CW)

WTG008 AGENDA ITEM 01: WELCOME

Richard Pratt opened the meeting, welcomed everyone & introductions.

WTG009 AGENDA ITEM 02: INTRODUCTIONS AND APOLOGIES

Noted apologies – Mary Watters, Helen Sant, Bernadette Bowness, Eve Atkinson.

WTG0010 AGENDA ITEM 03: NOTES FROM LAST MEETING – 22 JUNE 2017

Notes from last meeting shared and people agreed they reflected the meeting.

WTG0011 AGENDA ITEM 04: TERMS OF REFERENCE AND SUCCESS CRITERIA

Terms of reference and success criteria were accepted as they are (updated following previous meeting) with a smaller group to refine them. There was a sense of the terms of reference being ok for now.

WTG0012 AGENDA ITEM 05: WHAT ARE WE TALKING ABOUT?

Eleanor Hodgson Director of Women & Children NHS North Cumbria CCG gave a presentation which is now on the WTG web page of the CCG. <http://www.northcumbriaccg.nhs.uk/get-involved/engagement/co-production.aspx>. It covered:

- I) the decisions made following the consultation,
- li) the wider context (which includes national work around Better Births and the development of maternity hubs)
- lii) explained the work that already happens in partnership with the Maternity Voices Group
- lv) the work with children and their families, including patient stories
- v) the challenges for the maternity and paediatric services
- vi) how the system is working to develop the services

WTG0013 AGENDA ITEM 06

A referral to the secretary of state about maternity services has been made and the NHS is awaiting information about the next steps.

WTG0014 AGENDA ITEM 07

The discussion covered clarification about how the options will work in practice. In paediatrics there were questions about how the short stay paediatric assessment unit would work in practice and how the low acuity beds will be used, when children will need to be transferred to the Cumberland Infirmary or to Newcastle and how the unit could be staffed with a mix of staff roles. The NHS agreed to offer more information about the new type of roles being used by the Trust and how they work with traditional doctor / nurse teams. There was also a discussion about the impact of having to travel on families with no access to cars.

WTG0015 AGENDA ITEM 08: RECRUITMENT

Christine Brereton Director of HR at NCUH talked about the corporate brochure for recruitment which will promote Cumbria as a place to live and work. Adverts for paediatric consultants (which includes feedback from the WTG) are now out and close at the end of July. A banner demonstrating the Trust is recruiting that was suggested by the we Need West Cumberland Hospital Facebook Group had just been printed and was shown to the group. It will be put up at the WCH. The recruitment strategy has involved the European market, there have been successes in patches. The NHS is using head hunters, recruitment agencies and offering locums substantive posts where appropriate.

Retention – Concerns around retention. It was confirmed the retention rate across the Trust is stable and better than the national average, but not across all medical recruitments. Exit questionnaires, what would make you stay, etc. are being completed to help the NHS locally understand why staff are leaving.

WTG0016 AGENDA ITEM 09: TASK

Task – RP identified several areas that had emerged as areas to establish working groups and encouraged people to pick an area and talk about how it could be taken forward during the summer. The areas selected are:

- Terms of reference – meeting planned for Wed Aug 9th 2-4pm at Healthwatch Office in Workington
- Recruitment and retention
- Telehealth
- Children's
- Treatment at Distance

WTG0017 AGENDA ITEM 10: MEDIA INPUT

A request from the News and Star to do a feature on what we hope to achieve from co-production. Volunteer requested.

WTG0018 AGENDA ITEM 11: AOB

None.

WTG0019 **AGENDA ITEM 12: Date and time of next meeting approved:**

It was agreed the next meeting would take place on Thursday 14 September, from 18.00 - 20.00 at Energus.

All information on line at:

<http://www.northcumbriaccg.nhs.uk/get-involved/engagement/co-production.aspx>
