

Notes from How We Work Together Group meeting  
Healthwatch Office – Aug 9 2017 at 2pm

Attendance:

Ann Glazebrook  
Ellen Cullen  
Jon Ward  
Gillian Troughton  
Helen Sant  
Stephen Childs  
David Rogers  
Robin Powell  
Julie Clayton  
Les Hanley  
Stephen Singleton  
Sarah Stevens  
Sue Stevenson

Apologies, Richard Pratt, Carolyn Otley.

There was discussion around:

- Concerns around stroke co-production excluding the wider community – the meeting will be open to all
- What is a member? – more than ‘that’ meeting (ie more than one)
- Do we need a voting system? - agreed to aim for consensus but for reports to reflect all views
- Meetings can be off putting to new mums – can we use social media and go to groups where mums go. A lot of people think it isn’t open to them – agreed to go along to mum and babies meetings if we are welcome and also to try and encourage people to come along and make better use of social media and also traditional media
- If we use Chatham House rules the notes should not have individual’s comments in but should instead reflect the discussion
- Acknowledging the move from campaigner to co-producer may not be easy – we all agreed
- Reminder that staff can be service users too – we all agreed
- Staff in health and social care have an understanding of the pressures and changes across the system, do we need joint development for staff and public and learning about co-production together – yes please
- This is new and a culture change for all of us, public, staff, managers, patients. We will make mistakes but we should all try and learn rather than blame – yes good plan, but it will be difficult.
- Feeding back to the main WTG on 14<sup>th</sup> Sept – Julie (please chip in!)

The group was also asked to review and feedback on:

- The TOR and Success Criteria – especially the paediatric section
- Feedback on the first draft of a co-production survey
- Feedback on the co-production framework including the Cumbrian definition

A reminder the next meeting off the Steering Group will be on **Thursday September 14<sup>th</sup> at 6pm at Energus at Lillyhall**

