

NOTES OF TITLE OF THE WORKING TOGETHER STEERING GROUP

Wednesday 31 October 2018

Excellence Suite, ENERGUS, Blackwood Road, Lillyhall Industrial
Estate, Workington, Cumbria, CA14 4JW

In Attendance:

- Richard Pratt (Chair) (RP)
- Alan Alexander (AA)
- Ali Atkinson-Budd (AAB)
- Julie Clayton (JC)
- Ellen Cullen (EC)
- Jan den Bak (JdB)
- Martin DeBono (MD)
- Paul Day (PD)
- Sandra Guise (SG)
- Christine Harrison (CH)
- Rhia Heron (RHe)
- Eleanor Hodgson (EH)
- Deb Lee (DL) (Took part via video link for Item 9)
- David Rogers (DR)
- Stephen Singleton (StS)
- Sue Stevenson (SS)
- Georgina Ternent (GT)
- Jon Ward (JW)

AGENDA ITEM 01: Welcome and Apologies (RP)

The Chair welcomed everyone and thanked them for coming. Followed by a round of introductions.

Apologies were received from: Liz Clegg, Mahesh Dhebar, Ged McGrath, Rebecca Hanson, Elizabeth Van Oudgaarden, Jon Rush, John Howarth, Christina Cuncarr, Stephen Eames.

AGENDA ITEM 02: Reminder of Purpose (RP)

RP reminded everyone of the purpose of the meeting and how it does business.

JC introduced some proposed changes to the Vision being developed for staff across the NHS system in north Cumbria, and the key words reflecting the values and behaviours of how we do business. (Slides attached) RHe explained that NCUHT, CPFT and the CCG

were currently having staff engagement sessions to get their feedback on the proposals.

There was a discussion around the changes and the understanding behind them and how they should no longer just belong to the NHS organisations but had been adopted by those involved in co-production and their views needed to be considered too.

AGENDA ITEM 03: Notes of Meeting held on 19th September 2018

There was an amendment to correct an error in the notes in relation to the discussion around the 12 month period.

Other than that the notes were agreed as an accurate record of the meeting.

AGENDA ITEM 04: Update on Maternity & Paediatric – Key Milestones from Dr Bill Kirkup’s Independent Review Group (IRG)

EH had given a detailed update at the last meeting, so this update would focus on feedback on a response from Bill Kirkup to an email from AA about the focus of the review group.

Examples were:

- September was a review of researching evidence looking at staffing position and immediate plans for mat & paed.
- November will see the IRG review analysis of staffing
- January will look at audit of midwifery led unit.
- April will look at full year’s data of midwifery led unit and the robustness of the audit process.

The group will then produce a report for the CCG Governing Body. This is likely to be around May, the date still needs to be finalised. The report to the Governing Body will be in public and will only be available after the end of the year.

There was a discussion about the staffing sheet (online) and what the figures represent. It was made clear that the figures are regularly produced by the Acute Trust, showing the current position in obstetrics, anaesthetics, paediatrics and is also shared with the IRG.

AGENDA ITEM 05: Co-production Training Update (JC & SS)

JC explained that PD was there to do some filming of individuals to bring together the work with Healthwatch/CLIC and people’s experiences of co-production to develop a toolkit.

The Terms of Reference that were developed by this group are being used and adapted by ICC groups and have been shared with CCC.

JC & SS explained that it was important that everyone talk and share the toolkit so we have one version of co-production and not a number of versions.

The toolkit should go live in November for people to look at with a view to tweaking from feedback, followed by a wider roll out in January.

AGENDA ITEM 06: MVP

SG explained what was different now to 12 months ago:

The group follow Better Births as well as coproduction and held a series of workshops. The Better Birth workshops were attended by staff and members of the public and covered a wide range of issues including: continuity of carer, maternity services, recruiting volunteers, breast feeding, perinatal health and wider issues around health and wellbeing.

The group are working with the Midwifery-Led Unit (AMLU) and has developed a survey for those involved.

They are currently reviewing the work plan to prioritise work going forward.

The second phase of Maternity Hubs will start next year and they have been developing what people would want to see there and where they should be. The aim is for family focused centres with services delivered in one place.

The relationship with the NHS has improved over the last few years but is built on a foundation of working together for a long time. Idea of choice has been around longer in maternity than in other services with the system more open to hear what mums want than in other services.

It was agreed to include a link to the MPV website on the Coproduction page.

AGENDA ITEM 07: Recruitment & Retention Group Update (RH)

JC reported on the challenges the group had, with some progress and some setbacks. There is a meeting soon to look at the workforce strategy for the two trusts, which will hopefully ease the process.

There has been some slow progress to take forward a drop-in session to support new staff engaging with their communities. GT explained about a HWB day at WCH when staff were getting flu jabs. A lady providing fruit & veg was there who regularly engaged with lots of people so there was an opportunity to link into something similar.

RHe provided information about a local midwifery recruitment event which included a tour. 6 people had booked on to date. Rachel and Ged were planning on attending and doing the tour too.

AA commented on the importance of focusing on retention, the importance of exit

interviews and learning from the information received.

AGENDA ITEM 08: How do we feel about our progress? (RP)

This item will be carried over to the next meeting.

AGENDA ITEM 09: Telemedicine Update & other pilots via Attend Anywhere (DL)

DL joined by video link to take part in this item, via Attend Anywhere. The system is designed for a one to one conversation not a group conversation and with more modern equipment than the lap top available, so sound wouldn't be so much of an issue.

She explained the back ground to the system and how it could improve things for both the patient and health staff. There will be an initial pilot and that the system is secure. People using the system can enter a 'waiting room' which makes the link more secure. Consultations are recorded so if there is breakdown in connection or system nothing is lost.

Funding for equipment should be in place by end of year. All consultations will be evaluated with options to include questions that patients want included. Clinicians will also complete a survey including looking at how much money and time is saved. It was agreed that it was also important to look at distance and cost savings for patients.

Once that's completed it would look to be rolled out. Areas interested include: Mental Health, Neurology, Peri-natal Mental Health, Gastro, Paediatrics (links to tertiary centre), Cardiology and some areas of Oncology

There have been discussions with the Care at a Distance Group and it is likely that the two groups will merge to take this forward. GT sits on that group who have tried the system. Feedback was positive, they had discussed it would be most useful for follow up consultations and not initial consultations.

SS mentioned the Healthwatch report on exploring the implications of traveling for healthcare and how it might be worth looking again at the report and see what might be resolved by this system.

The benefits of being able to include another family member who lives in a different area in online discussions would be invaluable. The system has been tested by various people and seems easy to use.

It was accepted that as well as training, there would need to be good communications and engagement around this for clinicians and people, stories and experience of using it would be a good way of promoting this.

The group agreed it had been very positive to use the system and see it in action and felt it had a lot of potential! DL's hard work in this area was acknowledged by all.

AGENDA ITEM 10: Children's Group Update (EH)

EH explained the 3 priorities for the group which were SSPAU, Asthma Pathway and Prevention. Not a lot of time is spent on the Asthma Pathway as there is a significant amount of work going on already.

SSPAU - the 15 step challenge is being developed. Currently engaging with different groups of children who can go on to become the assessors.

Prevention - detailed conversations are going on about the health of children in north Cumbria. Looking at what needs to be done to stop obesity figures going in the wrong direction. Inviting Colin Cox to a future meeting to look at issues along with someone from CAMHS looking at pressures from the way people live their lives.

The aim of the group is to be in a position to link things together, not set up separate pieces of work.

Discussions with planners about estates and environment have been very positive and it's hoped forward plans will come out of next few meetings.

Cumbria Youth Alliance is keen to stay linked to the group after the resilience project and presentation which will support the work they are doing. (The presentation has been shared with the group by email).

AGENDA ITEM 11: Care at a Distance (LC)

See Agenda Item 8 re the links to Telemedicine Group feedback.

GT explained that at the last meeting the group had reviewed the work plan, transport and rural wheels, and other topics including the capital programme.

AGENDA ITEM 12: Feedback from other groups (JC)

Nothing to note.

AGENDA ITEM 13: Matters for discussion – topics for next meeting (RP)

How do we feel about our progress?

Learning and improvement collaborative work with lay people and staff.

Public Health budget not owned by any group round the table – how we can influence that and who we would need to involve.

AGENDA ITEM 14: Feedback for our networks (RP)

Public health report commissioned for the IRG should be available in the new year
Progress being made
CQC will be discussed at WCCF meeting 22nd November
Updates from different working groups
Update on discussion on values and where they are

AGENDA ITEM 15: Date and time of next meeting approved:

The next meeting will take place on: **Wednesday 5th December 2018 (The Oval Centre, Salterbeck, Workington, CA14 5HA)**

Followed by:

- Wednesday 23rd January 2019 (Energus, Lillyhall, Workington, CA14 4JW)
 - Wednesday 20th March 2019
 - Wednesday 1st May 2019
 - Wednesday 12 June 2019
 - Wednesday 24 July 2019
 - Wednesday 18 September 2019
 - Wednesday 30 October 2019
 - Wednesday 11 December 2019
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