

# Notes of the Working Together Steering Group

## Wednesday 17<sup>th</sup> July 2019

### Oval Centre, Workington

#### **Agenda Item 01: Welcome and Apologies (RP)**

In Attendance:

- Richard Pratt (**Chair**) (RP)
- Julie Clayton (JC)
- Chris Whiteside (CW)
- Eleanor Hodgson (EH)
- Stephen Singleton (SSi)
- Jon Ward (JW)
- Liz Clegg (LC)
- Denise Leslie (DL)
- Ella Cullen (EC)
- Oliver Dorgan (OD)
- Jan den Bak (JdB)
- Ged McGrath (GM)

#### Apologies

- Sandra Guise
- Christine Harrison
- David Rogers
- Eileen Turner
- Stephen Eames
- Alan Alexander
- John Howarth
- Mandy Boardman
- Jane Anderson
- Sue Stevenson
- Rhia Heron
- Mahesh Dhebar
- Deb Lee
- Rebecca Hanson

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#### **Agenda Item 02: Reminder of Purpose (RP)**

RP reminded everyone about the vision and the key words reflecting the values and behaviours that reflect how we do business.

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#### **Agenda Item 03: Notes of Meeting held on 5<sup>th</sup> December 2018**

No amendments

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**Agenda Item 04: Review of Governing Body meeting July 3 2019 at Cleator Moor**

There was a general appreciation for the structure and outcome of the meeting on July 3. There was appreciation for the report written by Dr Bill Kirkup and an agreement that he had listened carefully to the views of the Working Together Group at the workshop. CW commended a very well written report and you can see our conversation reflected throughout.

The group celebrated this achievement, but agreed there is much more to do and acknowledged the work of all those who have campaigned for consultant-led maternity services to remain at West Cumberland Hospital.

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**Agenda Item 05: Discussion on groups**

The effectiveness and support within some groups was discussed and will form part of the discussion about how co-production goes forward.

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**Agenda Item 06: Overview of next steps**

- ***We need to carry on*** – especially the existing small groups; NB they need support and encouragement
  - we need membership of these groups to include people who can do things
  - MVP
  - recruitment and retention :
    - NB welcoming people to Cumbria;
    - NB reframing our offer – not “too small to be a teaching hospital” but “excellent and interesting remote and rural”
    - a Facebook page for “We love WCUH”
  - telemedicine
  - experience of care at a distance – it’s struggling a bit [could it be wider – patient experience?]
  - children – needs new convenor
- ***We need to consider other areas of coproduction*** – though NB we don’t need to do all of them, only to support coproduction being done in them: eg
  - stroke
  - population health
- ***We need to face three ways***
  - NHS
  - our own communities
    - direct engagement with the media?
  - the national context – possible campaign to get Royal Colleges to re-think how their national standards apply to remote and rural
- ***We need to continue to invest in relationships***

- including new ones (as personnel in Trusts' change, and to engage with other levels in the Trust)
- ***We need to refresh our membership and build partnerships***
  - UCLan,
  - patient groups,
  - ICC groups,
  - specific diagnosis groups,
  - other remote and rural DGHS,
  - unheard voices / use junior reporters – even something from primary schools
  - Bill Kirkup and Stephen Eames and their contacts and wider work
- ***We need to consider our pattern of meetings***
  - possible model: bring everyone together a couple of times a year: afternoon workshops (for those who can come for longer) plus evening (for those who cannot commit a whole day)
    - would be a different pattern from WCCF
    - ongoing relationships would be supported by both regular WCCF and this
    - how would we support and encourage the small groups?

**Other**

- one regular item for WT or WCCF would be keeping an eye on problems which are no-one's
- how is WT going to be resourced?
- we need to rewrite our purpose

This reflects the conversation and areas of agreement and will be the basis for a future workshop to look at next steps.

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**Agenda Item 10: Specific actions**

To develop a workshop to involve more people in designing how we work in future, the scope we cover and how the community can take forward a campaigning element to encourage the wider NHS to learn from our experience. (RP / JC / SSi to look at a first step)

To send Kieron / Julie / the CCG – community group information to share in the new welcome folder for new doctors arriving in the next couple of weeks.

To consider the best next steps for a welcome event for new doctors, this will be done through the Recruitment and Retention Group.

**Next Meeting** – Wednesday 18<sup>th</sup> September 2019

Wednesday 30<sup>th</sup> October 2019

Wednesday 11<sup>th</sup> December 2019