

SUCCESS CRITERIA

For discussion.....

The aim is to ensure the sustainability of Option 1 – this is not about creating a perfect service, but a safe and resilient service. The CCG (and wider system) will be seeking assurance that continuous progress is being made and that sufficient progress is made in the 12 months to give assurance that option 1 should continue. This will be done through the Independent Review Group.

AMLU

- 1) A designated AMLU is up and running
- 2) Midwife care is consistently rostered alongside midwife support on CLU
- 3) Women are provided with the appropriate information when booking to make an informed choice and there is positive feedback about the choice process
- 4) There is a progressive increase in the number of women choosing AMLU
- 5) Good patient experience feedback from service users

RESILIENCE OF CLU SERVICE

- 1) New paediatric model in place
- 2) Evidence of sufficient recruitment and good staff retention in
 - i) paediatrics
 - ii) anaesthetics
 - iii) obstetrics
 - iv) midwifery
- 3) Judgement – are we making sufficient progress?

Transparent information about quality and resilience: Quality has three dimensions that we need to monitor:

- a) clinical effectiveness – meeting appropriate standards in the context of a small remote unit (we want to be experts in remote and rural healthcare)
- b) patient safety - using collected patient safety information in context
- c) patient experience - feedback and survey results