



Patient Experience

Consultation

Foundation Trusts

Patient Participation Group

My NHS - Receiving Information

Your feedback counts

Engagement

Your say

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Patient Experience

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Would you recommend a service to friends and family?

HAVE YOUR SAY TO IMPROVE YOUR CARE

We welcome patient feedback to tell us what we are doing right and what we can improve. We would like you to think about your recent experience of our services. How likely are you to recommend our practice to friends and family if they needed similar care or treatment?

Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely Unlikely	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Thinking about your response to this question, what is the main reason why you feel this way?

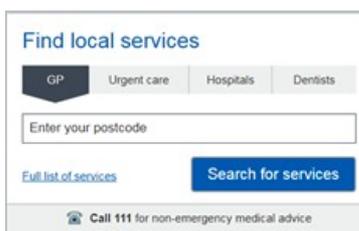
The NHS Friends and Family Test (FFT) was created to help service providers and commissioners understand whether their patients are happy with the service provided, or where improvements are needed. It is a quick and anonymous way to give your views after receiving care or treatment across the NHS.

Since its launch in 2013, more than 25 million pieces of patient feedback have been submitted. The FFT has been rolled out across most NHS services, including community care, hospitals, mental health services, maternity services, GP and dental practices, emergency care, patient transport and more.

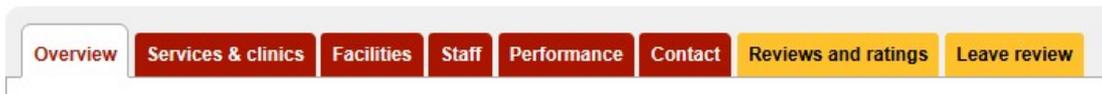
For more information on the NHS FFT visit: <https://www.nhs.uk/nhsengland/aboutnhservices/pages/nhs-friends-and-family-test.aspx>

To provide feedback on your experience of using a health service:

- On the [NHS Choices website](#) home page use the 'Find local Services' function
- Select the tab for the service you are looking for (GP, Urgent Care, Hospital, Dentist) and then enter your postcode (example shown below).



- Once you find the service then click the 'Leave Review' tab (example shown below) to give your feedback.



SHARE

Latest news

■ **NHS North Cumbria Clinical Commissioning Group's next Governing Body Meeting and Annual General Meeting to take place on Wednesday 7 August 2019**

Wednesday 31st July 2019

■ **Primary Care service in Workington receives Good rating from CQC**

Wednesday 24th July 2019