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# Cumbrian GPs launch campaign to hear patient's views

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## Cumbrian GPs launch campaign to hear patient's views

Posted on Wednesday 9th May 2012

Family doctors will soon be replacing NHS managers as the lead decision makers over how and where local NHS services should look and be delivered. In order to help shape these decisions, they want more feedback from the public around what they like and dislike about the existing local NHS health services that they use.

When deciding which services should go where and how they should operate, GPs will look at the needs of the local population and how existing NHS services are operating. In order to get a clear picture of how things are working, they need to hear from the patients actually using the services.

'Listening to Cumbria' is a campaign being launched by Cumbria Clinical Commissioning Group (CCG), which is led by GPs nominated by their doctor colleagues to make these decisions. Cumbria CCG will replace NHS Cumbria, the primary care trust next year as the organisation making local health commissioning decisions in the county.

A series of roadshow events will launch the 'Listening to Cumbria' campaign and are taking place across the county from 23 May to 1st June.

The events will take place at:

- South Lakeland, Wednesday 23rd May, Asda car park Kendal, from 12noon until 7pm
- Eden, Thursday 24th May, Morrison's car park Penrith, from 12noon until 7pm
- Carlisle, Friday 25th May, Carlisle City Centre, from 10am until 4pm
- Furness, Wednesday 30th May, Asda car park, Barrow, from 12noon until 7pm
- Copeland, Thursday 31st May, Market Place, Whitehaven, from 10am until 4pm
- Allerdale, Friday 1st June, Dunmail Park Shopping Centre from 12noon until 7pm

GPs will be at the events to talk to the public and hear their views on local NHS services and explain the changes around how they will be involved in deciding how and where services should be delivered.

Health checks will also be on offer and stop smoking advice.

Dr Hugh Reeve is a Cumbrian GP and Chair of Cumbria CCG. He said: "These events are all about us as GPs getting out and about and speaking to people about their views and experiences of local NHS services. We hear comments in our GP surgeries on a regular basis, but this is a real chance to speak to lots of people who may not get the chance to air their views normally. Good or bad, we want to hear them.

"Gathering these types of comments is something that as commissioning GPs we are keen to do. Only by hearing about which services are working well, and which services aren't working so well, can we look into things and discuss with organisations how they can make changes. I'd encourage anyone, if they see us out and about during these events in a car park or town centre to come over and take the chance to have a chat and share your experiences."

For more information or to share your views please visit: [www.yourhealthcumbria.co.uk](http://www.yourhealthcumbria.co.uk) or [www.cumbria.nhs.uk](http://www.cumbria.nhs.uk)

## ENDS

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